

The processing fee is a flat charge of 3% on all transactions.

For events such as a residential visit where we offer the option for parents to pay in instalments, the total amount paid in processing fees would remain the same. For example, if the total cost of a residential visit was £200 and this was paid in one go, the processing fee would be £6. If a parent paid 4 instalments of £50, the processing fee would be £1.50 on each instalment, still making £6 in total.

For those parents who were used to using our previous epayments system 'eeZeetrip' the processing fee would have been factored into the cost, so it would have shown as £206, instead of £200.