

ASC & BSC Payment FAQs

Please note that the rationale behind the new 'pay in advance' system is to reduce the amount of administrative time associated with the running of these clubs, which in turns means that we are trying to reduce the amount of paperwork that is generated at month end.

When will I receive my invoice?

From April 2018 onwards, you will only receive an invoice at month end if there is a balance outstanding on your account (ie: if you have not paid for all sessions used in that month, by the end of that month). If this is the case you will also be charged a £5 late payment fee.

How will I know how many sessions my child has had?

You will need to keep a record of when you have booked your child into either club.

How will I know if I am in credit?

We will send a periodic statement to those parents who are in credit. (This will probably be once every two or three months). If we find that you have a significant credit on your account (more than 5 sessions), then we will inform you of this as soon as we are aware of it.